#### **WATER CONSERVATION TIPS**

The ECWA encourages water conservation. Although Lake Erie and the Niagara River are a vast source of high quality fresh water, it must not be wasted. A few simple steps will preserve this precious resource for future generations:

- Use low flow shower heads and faucets.
- · Repair all leaks in your plumbing system.
- Water your lawn sparingly in early morning or late evening.
- Do only full loads of laundry and dishes.
- Wash your car with a bucket and hose with a nozzle.
- Don't cut the lawn too short; longer grass saves water.

#### **CRYPTOSPORIDIUM & GIARDIA ANALYSIS**

The ECWA's Water Quality Laboratory is recognized as one of the most well equipped labs in North America that is capable of testing for Giardia and Cryptosporidium. In fact, our lab was one of the first labs in the country to gain EPA approval for the analysis of Cryptosporidium and Giardia, and continues to participate in the EPA's Laboratory Quality Assurance Evaluation Program for the analysis of Cryptosporidium. The ECWA also tests for these protozoa for other major public water suppliers throughout the country.

These microscopic protozoa are widely present in the environment and most surface water sources throughout the United States. They can cause intestinal illnesses if ingested. Symptoms of infection include nausea, diarrhea and abdominal cramps. Most healthy individuals can overcome the illnesses within a couple of weeks. However, both can be serious for people with weak immune systems. Although filtration removes Cryptosporidium, even the most commonly used filtration methods can not guarantee 100 percent removal. Giardia is removed by a combination of filtration and disinfection.

In 2011, the ECWA analyzed 46 total water samples for Giardia and Cryptosporidium. No positive samples were detected in the ECWA's treated water supply. Giardia was found to be present in our source water.

The ECWA encourages immune compromised individuals to consult their physicians regarding appropriate precautions to avoid infection. Both protozoa must be ingested to cause disease, and they may spread through other means than drinking water. For additional information on Cryptosporidiosis or Giardiasis, please contact the Erie County Health Department at (716) 961-6800.

EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline at (800) 426-4791.

Water Quality Report



# PROVIDING WATER YOU CAN TRUST

PUBL	PUBLIC WATER SYSTEMS IDENTIFICATION NUMBERS ECWA PWS# NY 1400443								
PWS#	NAME	PWS#	NAME						
NY1421651	ECWA ALDEN	NY1400515	ECWA HAMBURG (V)						
NY1400399	ECWA AMHERST	NY1400421	ECWA LANCASTER						
NY1450033	ECWA AURORA	NY1430016	ECWA MARILLA						
NY1421897	ECWA BOSTON	NY1422651	ECWA NEWSTEAD						
NY1400443	ECWA DIRECT	NY1421762	ECWA ORCHARD PARK						
NY1400435	ECWA EDEN	NY1404543	ECWA WEST SENECA						
NY1400488	ECWA HAMBURG (T)								

If you would like additional copies of this report, please contact Customer Service at (716) 849-8444 or e-mail questionscomments@ecwa.org.



Administrative Offices 295 Main Street, Room 350 Buffalo, New York 14203

**County Water Authority** 

### **FREQUENTLY ASKED QUESTIONS**

#### Who sets and enforces drinking water standards?

The Safe Drinking Water Act (SDWA) is the main federal law that ensures the quality of your drinking water. Under the SDWA, the United States Environmental Protection Agency (EPA) sets standards for drinking water quality and oversees the states, localities, and water suppliers who implement those standards. In New York, the State Health Department enforces the EPA's regulations and often makes them even more stringent.

The EPA sets standards for approximately 150 regulated contaminants in drinking water. For each of these contaminants, EPA sets a legal limit, called a maximum contaminant level (MCL). EPA regulations specify strict testing and reporting requirements for each contaminant. Water suppliers may not provide water that doesn't meet these standards. Water that does meet these standards is safe to drink. In Erie County, the Erie County Health Deptartment is the agency that administers and enforces these standards. Their phone number is (716) 961-6800.

#### Where does my water come from?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the New York State Department of Health (NYSDOH) and the EPA prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The NYSDOH and the Food and Drug Administration (FDA) set regulations that limit contaminants in bottled water, which must provide the same protection for public health.

Your water comes from two sources. The ECWA's Sturgeon Point Treatment Plant in the Town of Evans draws water from Lake Erie to supply the southern part of Erie County and some communities in Chautaugua and Cattaraugus County. The Van de Water Treatment Plant in Tonawanda draws water from the Niagara River and services municipalities in northern Erie County as well as some in Genesee County and Wyoming County. These two plants serve more than a half-million consumers in Western New York.

#### How is my water treated?

Both ECWA treatment facilities use the conventional filtration method. First, raw water flows by gravity through a large intake tunnel to the raw water building. Pumps draw the water through traveling screens to prevent large objects such as driftwood and fish from entering the system. A chemical, polyaluminum chloride, is added to the water, which causes suspended particles in the water to clump together to form floc. Floc particles then settle to the bottom of large sedimentation basins. The water is filtered through layers of anthracite, sand, and gravel, to remove any remaining particles. Chlorine is added for disinfection to kill bacteria. Small amounts of fluoride are added to help prevent tooth decay. Caustic soda is added to stabilize the alkalinity of the water and prevent corrosion in home plumbing. Powdered activated carbon may be added in summer months to help remove unpleasant tastes and odors. Water is temporarily stored in clearwells or storage tanks before it is pumped to the public. High service pumps deliver the clean water through more than 3,493 miles of water mains to homes and businesses. The ECWA closely monitors its 38 pump stations and 40 water storage tanks to assist in the distribution process. On average, the ECWA delivers 67.33 million gallons a day to serve more than a half million consumers in Western New York.

#### Are there contaminants in our water? Do I need to take special precautions?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Safe Drinking Water Hotline at (800) 426-4791 or the Erie County Health Department at (716) 961-6800.

Although our drinking water met or exceeded all state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water.

EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline at (800) 426-4791.

#### How will I know if my water is not safe to drink?

In the unlikely event that water becomes unsafe to drink, the EPA mandates the ECWA notify its customers. Water is not safe to drink when testing reveals that contaminants in the water exceed federal or state limits for contaminant levels. If the water is not safe to drink, ECWA will alert the public through proper media channels and electronic communications that a "boil water order" has been issued, along with advice regarding measures that should be taken to protect your health.

#### Does ECWA add fluoride to drinking water?

Our system is one of the many drinking water systems in New York State that provides drinking water with a controlled, low level of fluoride for consumer dental health protection. According to the United States Centers for Disease Control. fluoride is very effective in preventing cavities when present in drinking water. The New York State Health Department (NYSDOH) recommends an optimal range from 0.8 to 1.2 mg/I (parts per million). To ensure that the fluoride supplement in your water provides optimal dental protection, the NYSDOH requires that the ECWA monitor fluoride levels on a daily basis. In 2011, monitoring showed fluoride levels in your water were in the optimal range 99% of the time. None of the monitoring results during fluoride addition showed fluoride at levels that approached the 2.2 mg/l maximum contaminant level (MCL) for fluoride.

#### How can I participate in decisions that affect drinking water quality?

Any member of the public may participate in decisions affecting their water quality. The ECWA's Board of Commissioners ultimately makes those decisions on behalf of our customers. Board meetings take place every other Thursday in the board meeting room, Erie County Water Authority, 295 Main Street, Room 350. Buffalo, New York 14203, Occasionally a board meeting is rescheduled. Call (716) 849-8444 or visit www. ecwa.org for updated board meeting information.



The seal of the Partnership for Safewater as seen on this document indicates that we are part of a select group of water systems nationwide who have voluntarily committed themselves toward a proactive approach to strengthen the safety of drinking water for our customers above and beyond the current regulatory requirements. For additional information on the Partnership for Safewater visit www.awwa.org/science/partnership.

## For 2011, your tap water met all federal and state drinking water standards for quality and safety.

#### **ABOUT THE ERIE COUNTY WATER AUTHORITY**

The ECWA was created in 1949 by a special act of the New York State Legislature to ensure that the people and industry of Erie County would have a safe, plentiful supply of water for the future. Since 1953, the ECWA has produced and reliably delivered water of the highest quality to its customers at an affordable rate.

As an independent public-benefit corporation ECWA is not an agency of New York State and is totally independent of Erie County government. ECWA operates as a financially self-sustaining public utility and pays all operating expenses from revenues generated by the sale of water to its 160,088 customers.

In 2011, the ECWA produced approximitly 24.6 billion gallons of high-quality water for residential, commercial, and industrial use in 35 municipalities throughout Western New York. Some of this water was used for flushing water mains, fighting fires, training firefighters, filter backwashing, plant processes, equipment and hydrant testing and some of this water was lost to leaks. Approximately 17.4 billion gallons were sold to our customers.

The ECWA owns and operates two water treatment plants, a nationally recognized water quality lab, 38 pump stations, 40 water storage tanks and maintains 3,493 miles of water mains, 17,444 fire hydrants, 29,299 valves and numerous appurtenances.

The cost per thousand gallons of water for residential customers was \$2.96 in 2011. The rate remains the same for 2012 and continues to be one of the lowest rates in New York State. In 2011, for the average rate-payer who used 19,750 gallons of water per quarter, it cost \$233.84, or about 64 cents per day, to be provided with a plentiful supply of safe, high quality drinking water.

#### **IMPROVEMENTS TO YOUR WATER SYSTEM**

In 2011, the ECWA invested more than  $$12\ \text{million}$  in system wide infrastructure upgrades including:

- The fourth phase of the ECWA'S emergency backup power plan was completed in 2011 with permanent generators put into service at five key pumping stations. Sites include the Horner and Jewett Holmwood stations in Orchard Park, Hamburg Station and Eden II stations along with the Service Center in Cheektowaga. The ECWA now has 18 of its key sites with fixed emergency generating equipment and the ability to power the remaining 21 additional sites with portable generating equipment.
- The ECWA continued its annual inspection of the interior of its water storage tanks and completed interior and exterior surface rehabilitation of five tanks in the distribution system. Rehabilitation work was done on the two clear well storage tanks at Sturgeon Point, Guenther Tank in Hamburg, Windom Tank in Orchard Park and the Eden II Tank in Eden.
- The ECWA completed the installation of a second Traveling Screen at the raw water pumping station at the Van De Water Water Treatment Plant in Tonawanda.
- Waterline replacements were completed in the cities of Lackawanna and Tonawanda and the towns of Amherst, Cheektowaga, West Seneca and the Village of Depew.

Dear Customer,

Thank you for allowing the Erie County Water Authority (ECWA) to supply you with high quality drinking water. We are committed to not only providing you with an excellent product and reliable service, but also with furnishing you with detailed information about the drinking water you consume and use everyday.

It is with great pleasure that we provide you with the ECWA's 2011 Annual Water Quality Report (AWQR). Included are details about where your water comes from, how your water is treated and tested, and how it compares to standards set by regulatory agencies. This report fulfills the United States Environmental Protection Agency's (EPA) requirement to prepare and deliver a Consumer Confidence Report (CCR) and the New York State Deptartment of Health's requirement to prepare and deliver an AWOR.

The ECWA is committed to providing its customers safe, high quality drinking water. That is why we maintain a rigorous quality control program through constant monitoring and testing, and continue to invest substantial financial resources to improve our two treatment facilities, distribution system and nationally recognized water quality lab.

Each year ECWA strives to provide its customers with the high quality drinking water and professional service that they deserve. As we enter a new year, the ECWA has positioned itself to continue to achieve its mission of providing a high-quality product and reliable, cost-effective service at an affordable rate to the more than 550,000 consumers that rely on us 24 hours a day, 365 days a year.

Thank you for taking the time to learn about your water supply. Customers who are well informed are our best allies in supporting improvements necessary to maintain the highest drinking water standards.

If you have comments and questions about the report, please submit them to: Matthew J. Baudo, Secretary to the Authority, 295 Main Street, Room 350, Buffalo, NY 14203, or by e-mail to questionscomments@ecwa.org., or by phone at (716) 849-8444

Sincerely,

#### **BOARD OF COMMISSIONERS**

Francis G. Warthling, Chairperson Earl L. Jann Jr., Vice-Chair John F. O'Donnell, Treasurer

#### **ECWA'S TEST RESULTS FOR 2011**

The ECWA's water system operated under "NO VARIANCE OR EXEMPTION" from any federal or state regulatory requirements. To comply with EPA mandated requirements, water quality data tables of detected regulated and unregulated contaminants are detailed in this report. The tables summarize test results for the past year or from the most recent year that tests were conducted in accordance with regulatory requirements. They also list the maximum contaminant levels (MCL). The EPA is responsible for establishing the MCL standards. Some tests are not required to be performed on an annual basis. For your convenience, important terms and abbreviations are defined throughout this document More information regarding all substances tested for, but not detected, can be obtained upon request from the ECWA Water Quality Laboratory by calling (716) 685-8570 or at www.ecwa.org

## 2011 Water Quality Monitoring Report - Annual Water Quality Report Supplement

					-	_	
				DE	FECTED CONTAMINANTS		
Metals, Inorganics, Physical Tests	Violation Yes/No	Sample Date (or date of highest detection)	MCL	MCLG	Level Detected	Sources in Drinking Water	
Barium	No	11/11	2 mg/liter	NE	0.021 - 0.023 mg/liter Average = 0.022	Erosion of natural deposits; drilling and metal wastes	ľ
Chloride	No	8/11	250 mg/liter	NE	16 - 49 mg/liter , Average = 20	Naturally occurring in source water	9
Chlorine	No	8/11	MRDL = 4.0 mg/liter	MRDLG = 4 mg/liter	<0.20 to 1.88 mg/liter, Average = 0.75	Added for disinfection	
Copper	No	8/10	1.3 mg/liter (AL)	0 mg/liter (AL)	0.0005 - 0.04 mg/liter, 90th percentile 0.03mg/liter, 0 of 79 above AL	Home plumbing corrosion natural erosion	l n
Fluoride <sup>1</sup>	No	1/11	2.2 mg/liter	2.2 mg/liter	0.67 to 1.25 mg/liter, Average = 0.97, 99% in optimum range 0.8 - 1.2	Added to water to prevent tooth decay	6
Lead <sup>2</sup>	No	8/10	15 ug/liter (AL)	0 ug/liter (AL)	ND - 8 ug/liter, 90th percentile 3 ug/liter, 0 of 79 above AL	Home plumbing corrosion; natural erosion	r
Nitrate	No	11/11	10 mg/liter	10 mg/liter	0.17 to 0.19 mg/liter, Average = 0.18	Runoff from fertilizer use	r
pH	No	4/11	NR	NE	7.32 to 8.14, Average = 7.82 SU	Naturally occurring; adjusted for corrosion control	h
Turbidity <sup>3</sup>	No	7/11	TT	NE	0.41 NTU highest detected; 99.4% was lowest monthly % < 0.30 NTU	Soil runoff	T t
Turbidity, Distribution System	No	4/11	5 NTU	NE	0.04 - 0.98 NTU, Average = 0.25	Soil runoff	N

Our system is one of the many drinking water systems in New York State that provides drinking water with a controlled, low level of fluoride for consumer dental health protection. According to the United States Centers for Disease Control, the addition of fluoride is a very effective means of preventing cavities. To ensure that the fluoride suplement in your water provides optimal dental protection, the New York State Department of Health requires that the Erie County Water Authority monitor fluoride levels on a daily basis. The New York State Department of Health recommends an optimal range 0.8 to 1.2 mg/l (parts per million). During the addition of fluoride in 2011, monitoring showed fluoride levels in your water were in the optimal

range 99% of the time. None of the monitoring results during fluoride addition showed fluoride at levels that approached the 2.2 mg/l MCL for fluoride.

Lead is not present in the drinking water that is treated and delivered to your home. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. The Erie County Water Authority is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish in have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (800-426-4791) or at http://www.epa.gov/safewater/lead. The level presented represents the 90th percentile of the 79 sites tested. A percentile is a value on a scale of 100 that indicates a percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the lead or copper values detected in the water system. In this case, 79 samples were collected in the water system and the 90th percentile value for lead was the eighth highest value (3 ug/L). The action level for lead was not exceeded in any of the samples tested.

The action level for copper also was not exceeded at any of the samples tested.

Turbidity is a measure of the cloudiness of water. Erie County Water Authority monitors turbidity because it is a good indicator of the effectiveness of our filtration system. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for bacterial growth. State regulations require that the delivered water turbidity must always be below 1 MTU in the combined filters. Reapairs and adjustments were made and turbidities returned below 0.3 NTU. On 3/9/11 a check valve malfunctioned at the Sturgeon Point Water Treatment Plant causing turbitity excursions in 3 filters. Reapairs and adjustments were made and turbidities returned below 0.3 NTU. The combined filter effluent at the plant remained in compliance at all times during this treatment issue. On 11/16/11 a coagulant aid pump malfunctioned at the Sturgeon Point Water Treatment Plant causing turbidity excursions in 7 filters. Repairs and treatment adjustment were made and turbidities returned below 0.3 NTU. The combined filter turbidity was recorded at 0.41 NTU at the 8:00 am reading during that day. Additional sampling and bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological test results were negative at all times

p. a							
Organic Compounds	Violation Yes/No	Sample Date (or date of highest detection)	MCL (ug/liter)	MCLG (ug/liter)	Level Detected (ug/liter)	Sources in Drinking Water	0 ir a
Total Trihalomethanes <sup>4</sup>	No	8/11	RAA < 80	NE	15 - 87 ug/liter, RAA = 39 ug/liter	By-product of water disinfection (chlorination)	l۵
Total Haloacetic Acids <sup>5</sup>	No	3/11	RAA < 60	NE	9 - 29 ug/liter, RAA = 17 ug/liter	By-product of water disinfection (chlorination)	a

4 Trihalomethanes are byproducts of the water disinfection process that occur when natural organic compounds react with the chlorine required to kill harmful organisms in the water. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer. The level detected represents the highest running annual average of quarterly results. This result (39 nants. The presence of contaminants does not necessarily indicate that the water poses a health risk ug/L) is below the MCI

<sup>5</sup> Haloacetic acids are byproducts of the water disinfection process required to kill harmful organisms. Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. The level detected represents the highest running annual average of quarterly results. This result (17 ug/L) is below the MCL

Microbiological Parameters	Violation Yes/No	Sample Date (or date of highest detection)	MCL	MCLG	Level Detected (ug/liter)	Sources in Drinking Water
Total Coliform Bacteria	No <sup>6</sup>	7/117	>5% of samples positive	NE	0.42% = highest percentage of monthly positives	Naturally present in environment

6 A violation occurs when more than 5% of the total coliform samples collected per month are positive. No MCL violation occured

<sup>7</sup> During May, one distribution system sample tested positive for total coliform and in March and July one entry point sample at the Sturgeon Point Water Treatment Plant tested positive for total coliform. In all cases, follow-up sampling, testing and reporting were performed as required by regulation, and the results were negative for both total coliform and F coli

Giardia and Cryptosporidium	Violation	Sample Date (or date of highest	Number of Testing	Number of Samples	
	Yes/No	detection)	Giardia	Cryptosporidium	Tested
Source Water	No	3/11	5	0	23
Treated Drinking Water	No	ND	0	0	23

Cryptosporidium is a microscopic pathogen found in surface waters throughout the United States, as a result of animal process effectively removes Cryptosporidium. No Cryptosporidium was detected in any samples taken in 2011. Giardia is a microbial pathogen present in varying concentrations in many surface waters. In 2011, Giardia was

	UNREGULATED SUBSTANCES									
Parameter	MCL	MCLG	Average Level Detected (mg/liter)	Range (mg/liter)						
Alkalinity	NR	NE	91	61 - 97						
Calcium Hardness	NR	NE	91	64 - 107						
Conductivity	NR	NE	301 uS/cm	200 - 346 uS/cm						
Magnesium	NR	NE	8.6	8.3 - 8.8						
Manganese	NR	NE	0.002	0.001 - 0.003						
MIB and Geosmin	NR	NE	ND	ND - 2.7 ng/liter						
Potassium	NR	NE	1.65	1.6 - 1.7						
Sodium	NR	NE	14.1	13.9 - 14.3						
Sulfate	NR	NE	21.3	21.0 - 21.5						
Total Dissolved Solids	NR	NE	156	149 - 166						
Total Organic Carbon	NR	NE	2.0	1.4 - 4.7						

As you can see by the tables, our system had no violations. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below the level allowed by the state

#### New York State Department of Health Source Water Assessment

The New York State Department of Health completed a draft Source Water Assessment of the supply's raw water sources under the state's Source Water Assessment Program (SWAP). The purpose of this program is to compile, organize, and evaluate information regarding possible and actual threats to the quality of public water supply (PWS) sources. It is important to note that source water assessment reports estimate the potential for untreated drinking water sources to be impacted by contamination. These reports do not address the safety or quality of treated finished potable tap water. The Great Lakes' watershed is exceptionally large and too big for a detailed evaluation in the SWAP. General drinking water concerns for public water supplies, which use these sources include: storm generated turbidity, wastewater, toxic sediments, shipping related spills, and problems associated with exotic species (e.g. zebra mussels - intake clogging and taste and odor problems). The SWAP is based on the analysis of the contaminant inventory compiled for the drainage areas deemed most likely to impact drinking water quality at this public water supply's raw water intakes. Separate assessments were completed for the Lake Erie source and the Niagara River source. The assessment found a moderate susceptibility to contamination for the Lake Erie source. The amount of agricultural land in the assessment area results in elevated potential of disinfection byproduct precursors and pesticides contamination. While there are some facilities present, permitted discharges do not likely represent an important threat to source water quality based on their density in the assessment area. There is also noteworthy contamination susceptibility associated with other discrete contaminant sources, and these facility types include: landfills. The assessment found an elevated suscepti bility to contamination for the Niagara River source. The amount of agricultural (and to a lesser extent residential) lands in the assessment area results in elevated potential for microbials, disinfection byproduct precursors, and pesticides contamination. There is also a high density of sanitary wastewater discharges, which results in elevated susceptibility for all contaminant categories. Non-sanitary wastewater discharges may also contribute to contamination. There is also considerable contamination susceptibility associated with other discrete contaminant sources, and these facility types include: chemical bulk storage, inactive hazardous waste sites, landfills, Resource Conservation and Recovery Act facilities and Toxics Release Inventory facilities.

If you have any questions about New York State's Source Water Assessment Program, please contact Ms. Dolores Funke, P.E., Senior Public Health Engineer, Erie County Health Department at (716) 961-6800.

Results presented here are from 2011 analyses or from the most recent year that tests were conducted in accordance with regulatory requirements. Some tests are not required to be performed on an annual basis. Information can be obtained upon request from the ECWA Water Quality Laboratory (716) 685-8570 or on the Internet at www.ecwa.org.

#### **ABBREVIATIONS AND TERMS**

At = Action Level: the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow. CFU/100 ml = Colony Forming Units per 100 milliliters

MCL= Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGa as feasible

MCI G = Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a

margin of safety mg/liter = milligrams per liter (parts per million) MRDL = Maximum Residual Disinfectant Level : The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. MRDLG = Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to

control microbial contamination

uS/cm = Microsiemens per centimeter (a unit of conductivity measurement)

ND = Not Detected; absent or present at less than testing method detection limit

ng/liter = nanograms per liter = parts per trillion

NE = Not Established NR = Not Regulated

NTU = Nephelometric Turbidity Units

RAA = Running Annual Average

SU = Standard Units (pH measurement)

TT = Treatment Technique: a required process intended to reduce the level of a contaminant in drinking water ug/liter (ug/L) = micrograms per liter (parts per

Variances and Exemptions = State or EPA permission not to meet an MCL or a treatment technique under

certain conditions. < = Denotes Less Than

≤ = Denotes Less Than or Equal To

### **TYPES OF CONTAMINANTS**

Contaminants that may be present in source water before we treat it include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

Inorganic Contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial domestic waste water discharges, oil and gas production, mining or farming.

Pesticides and Herbicides, which may come from a variety of sources such as urban storm water runoff, agricul

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems

Radioactive Contaminants, which can be naturally-occurring or be the result of oil and gas production and mining

Water, including bottled water, may reasonably be expected to contain at least small amounts of some contami-

COMI	POUNDS TESTED	FOR BUT NOT DET	ECTED
2-Chlorotoluene	Aldicarb	Dibromochloropropane	N-nitroso-dimethylamine (NDM/
4-Chlorotoluene	Aldicarb Sulfone	Dibromomethane	N-nitroso-di-n-butylamine (NDB/
2,4-D	Aldicarb Sulfoxide	Dicamba	N-nitroso-di-n-propylamine (NDP)
1,2-Dichlorobenzene	Aldrin	Dichlorodifluoromethane	N-nitroso-methylethylamine (NME)
1,3-Dichlorobenzene	Antimony	Dieldrin	N-nitroso-pyrrolidine (NPYR)
1,4-Dichlorobenzene	Arsenic	Dinoseb	Oxamyl (Vydate)
1,1-Dichloroethane	Atrazine	Diquat	PCB 1016
1,2-Dichloroethane	Benzene	Endothall	PCB 1221
1,1-Dichloroethylene	Benzo(a)pyrene	Endrin	PCB 1232
cis-1,2-Dichloroethylene	Beryllium	Ethylbenzene	PCB 1242
trans-1,2-Dichloroethylene	Bromobenzene	Ethylene Dibromide (EDB)	PCB 1248
1,2-Dichloropropane	Bromochloromethane	Glyphosate	PCB 1254
1,3-Dichloropropane	Bromomethane	Heptachlor	PCB 1260
2,2-Dichloropropane	Butachlor	Heptachlor Epoxide	Pentachlorophenol
1,1-Dichloropropene	n-Butylbenzene	Hexachlorobenzene	Perchlorate
cis-1,3-Dichloropropene	sec-Butylbenzene	Hexachlorobutadiene	Pichloram
trans-1,3-Dichloropropene	t-Butylbenzene	Hexachlorocyclopentadiene	Propachlor
3-Hydroxycarbofuran	Cadmium	Isopropylbenzene	n-Propylbenzene
2,3,7,8-TCDD (Dioxin)	Carbaryl	p-Isopropyltoluene	Selenium
2,4,5-TP (Silvex)	Carbofuran	Lindane	Simazine
1,1,1,2-Tetrachloroethane	Carbon Tetrachloride	Mercury	Styrene
1,1,2,2-Tetrachloroethane	Chlordane	Methomyl	Tetrachloroethylene
1,2,3-Trichlorobenzene	Chlorobenzene	Methoxychlor	Thallium
1,2,4-Trichlorobenzene	Chloroethane	Methyl t-butyl ether (MTBE)	Toluene
1,1,1-Trichloroethane	Chloromethane	Methylene Chloride	Toxaphene
1,1,2-Trichloroethane	Chromium	Metolachlor	Trichloroethylene
1,2,3-Trichloropropane	Cyanide	Metribuzin	Trichlorofluoromethane
1,2,4-Trimethylbenzene	Dalapon	Napthalene	Vinyl Chloride
1,3,5-Trimethylbenzene	Di(2-ethylhexyl) adipate	Nickel	Xylenes
Alachlor	Di(2-ethylhexyl) phthalate	N-nitroso-diethylamine (NDEA)	Zinc
1			
			1

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#### **ERIE COUNTY WATER AUTHORITY**



#### 2011 WATER QUALITY MONITORING REPORT - ANNUAL WATER QUALITY REPORT SUPPLEMENT

	DETECTED CONTAMINANTS								
Metals, Inorganics, Physical Tests	(or date of highest MC)		MCL	MCLG	Level Detected	Sources in Drinking Water			
Barium	No	11/11	2 mg/liter	NE	0.021 - 0.023 mg/liter; Average = 0.022	Erosion of natural deposits; drilling and metal wastes			
Chloride	No	8/11	250 mg/liter	NE	16 - 49 mg/liter; Average = 20	Naturally occurring in source water			
Chlorine	No	8/11	MRDL = 4.0 mg/liter	MRDLG = 4 mg/liter	<0.20 to 1.88 mg/liter; Average = 0.75	Added for disinfection			
Copper	No	8/10	1.3 mg/liter (AL)	0 mg/liter (AL)	0.0005 - 0.04 mg/liter, 90th percentile 0.03 mg/liter, 0 of 79 above AL	Home plumbing corrosion; natural erosion			
Fluoride <sup>1</sup>	No	1/11	2.2 mg/liter	2.2 mg/liter	0.67 - 1.25 mg/liter; Average = 0.97; 99 % in optimum range 0.8 - 1.2	Added to water to prevent tooth decay			
Lead <sup>2</sup>	No	8/10	15 ug/liter (AL)	0 ug/liter (AL)	ND - 8 ug/liter, 90th percentile 3 ug/liter, 0 of 79 above AL	Home plumbing corrosion; natural erosion			
Nitrate	No	11/11	10 mg/liter	10 mg/liter	0.17 to 0.19 mg/liter; Average = 0.18	Runoff from fertilizer use			
рН	No	4/11	NR	NE	7.32 to 8.14; Average 7.82 SU	Naturally occurring; adjusted for corrosion control			
Turbidity <sup>3</sup>	No	7/11	TT	NE	0.41 NTU highest detected; 99.4% was lowest monthly % < 0.30 NTU	Soil runoff			
Turbidity, Distribution System	No	4/11	5 NTU	NE	0.04-0.98 NTU, Average = 0.25	Soil runoff			

Our system is one of the many drinking water systems in New York State that provides drinking water with a controlled, low level of fluoride for consumer dental health protection. According to the United States Centers for Disease Control, the addition of fluoride is very effective means of preventing cavities. To ensure that the fluoride supplement in your water provides optimal dental protection, the State Department of Health (NYSDOH) requires that the Erie County Water Authority monitor fluoride levels on a daily basis. The NYSDOH recommends an optimal range of 0.8 to 1.2 mg/l (parts per million). During the addition of fluoride in 2011, monitoring showed fluoride levels in your water were in the optimal range 99% of the time. None of the monitoring results during fluoride addition showed fluoride at levels that approached the 2.2 mg/l MCL for fluoride.

The level presented represents the 90th percentile of the 79 sites tested. A percentile is a value on a scale of 100 that indicates a percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the lead or copper values detected in the water system. In this case, 79 samples were collected in the water system and the 90th percentile value for lead was the eighth highest value (3 ug/L). The action level for lead was not exceeded in any of the samples tested.

On 11/16/11 a coaquiant aid pump malfunctioned at the Sturgeon Point WTP causing turbidity excursions in 7 filters. Repairs and treatment adjustments were made and turbidities returned below 0.3 ntu. The combined filter turbidity was recorded at 0.41 NTU at the 8AM reading during that day. Additional sampling and bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during this event and all bacteriological testing was performed in the plant and monitored in the water system during the plant and monitored in the plant and monit

Organic Compounds	Violation Yes/No	Sample Date (or date of highest detected)	MCL (ug/liter)	MCLG (ug/liter)	Level Detected (ug/liter)	Sources in Drinking Water
Total Trihalomethanes <sup>4</sup>	No	8/11	RAA < 80	NE	15 - 87 ug/liter; RAA = 39	By-product of water disinfection (chlorination)
Total Haloacetic Acids <sup>5</sup>	No	3/11	RAA < 60	NE	9 - 29 ug/liter; RAA = 17	By-product of water disinfection (chlorination)

<sup>4</sup> Trihalomethanes are byproducts of the water disinfection process that occur when natural organic compounds react with the chlorine required to kill harmful organisms in the water. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer. The level detected represents the highest running annual average of quarterly results. This result (39 ug/L) is below the MCL.

<sup>5</sup> Haloacetic acids are byproducts of the water disinfection process required to kill harmful organisms. Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. The level detected represents the highest running annual average of quarterly results. This result (17 ug/L) is below the MCL.

Microbi	ological Parameters	Violation Yes/No	Sample Date (or date of highest detected)	MCL	MCLG	Level Detected	Sources in Drinking Water
Total Coliforn	n Bacteria	No <sup>6</sup>	7/11 <sup>7</sup>	>5% of samples positive	NE	0.42% = highest percentage of monthly positives	Naturally present in environment

<sup>&</sup>lt;sup>6</sup> A violation occurs when more than 5% of the total coliform samples collected per month are positive. No MCL violation occurred.

<sup>&</sup>lt;sup>2</sup> Lead is not present in the drinking water that is treated and delivered to your home. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. The Eric County Water Authority is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (800-426-4791) or at www.epa.gov/safewater/lead.

<sup>3</sup> Turbidity is a measure of the cloudiness of water. ECWA monitors turbidity because it is a good indicator of the effectiveness of our filtration system. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for bacterial growth. State regulations require that the delivered water turbidity must always be below 1 NTU in the combined filter effluent. The regulations also require that 95% of the turbidity samples collected have measurements below 0.3 NTU. On 3/09/11 a check valve malfunctioned at the Sturgeon Point WTP causing turbidity excursions in 3 filters. Repairs and adjustments were made and turbidities returned below 0.3 ntu. The combined filter effluent at the plant remained in compliance at all times during this treatment issue.

<sup>7</sup> During May, one distribution system sample tested positive for total coliform and In March and July one entry point sample at the Sturgeon Point Water Treatment Plant tested positive for total coliform. In all cases, follow-up sampling, testing and reporting were performed as required by regulation, and the results were negative for both total coliform and E.coli.

CRYPTOSPORIDIUM AND GIARDIA	Violation	Sample Date (or date of highest	Number of Samples	Testing Positive	Number of Samples Tested
CKTFTOSFOKIDIOWI AND GIAKDIA	Yes/No	detected)	Giardia	Cryptosporidium	Number of Samples rested
Source Water	No	3/11	5	0	23
Treated Drinking Water	No	ND	0	0	23

Cryptosporidium is a microscopic pathogen found in surface waters throughout the United States, as a result of animal waste runoff. It can cause abdominal infection, diarrhea, nausea, and abdominal cramps if ingested. Our filtration process effectively removes Cryptosporidium. No Cryptosporidium was detected in any samples taken in 2011.

Giardia is a microbial pathogen present in varying concentrations in many surface waters. In 2011, Giardia was detected in 5 of 23 raw source water samples but was not detected in any treated drinking water samples. Giardia is removed/inactivated through a combination of filtration and disinfection or by disinfection alone.

UNREGULATED SUBSTANCES								
Parameter	MCL	MCLG	Average Level Detected (mg/liter)	Range (mg/liter)				
Alkalinity	NR	NE	91	61 - 97				
Calcium Hardness	NR	NE	91	64 -107				
Conductivity	NR	NE	301 uS/cm	200 - 346 uS/cm				
Magnesium	NR	NE	8.6	8.3 - 8.8				
Manganese	NR	NE	0.002	0.001 - 0.003				
MIB and Geosmin	NR	NE	ND	ND - 2.7 ng/liter				
Potassium	NR	NE	1.65	1.6 - 1.7				
Sodium	NR	NE	14.1	13.9 - 14.3				
Sulfate	NR	NE	21.3	21.0 - 21.5				
Total Dissolved Solids	NR	NE	156	149-166				
Total Organic Carbon	NR	NE	2.0	1.4 - 4.7				

#### ABBREVIATIONS AND TERMS

AL = Action Level: the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.

CFU/100 ml = Colony Forming Units per 100 milliliters MCL = Maximum Contaminant Level: The highest level of a contaminant in drinking water. MCLs are set as close to MCLGs as

MCLG = Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety MFL = Million fibers/liter (Asbestos)

mg/liter = milligrams per liter (parts per million)

MRDL = Maximum Residual Disinfectant Level : The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG = Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of

mrem/yr = millirems per year.

uS/cm = Microsiemens per centimeter (a unit of conductivity measurement).

ND = Not Detected: absent or present at less than testing method detection limit

ng/liter = nanograms per liter = parts per trillion

NE = Not Established

NR = Not Regulated

NTU = Nephelometric Turbidity Units

pCi/liter = picocuries per liter

RAA = Running Annual Average **SU** = Standard Units (pH measurement)

TT = Treatment Technique: a required process intended to reduce the level of a contaminant in drinking water.

ug/liter (ug/L) = micrograms per liter (parts per billion)

Variances and Exemptions = State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

< = Less Than

< = Less Than or Equal To

#### **TYPES OF CONTAMINANTS**

#### Contaminants that may be present in source water before we treat include:

\*Microbial Contaminants, such as virus and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

\*Inorganic Contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharge, oil and gas production, mining or farming.

\*Pesticides and Herbicides, which may come from a variety of sources such as a urban storm water runoff, agricultural and residential uses.

\*Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

\*Radioactive Contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities

Water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk.

Results presented here are from 2011 analyses or from the most recent year that tests were conducted in accordance with regulatory requirements. Some tests are not required to be performed on an annual basis. Information can be obtained upon request from the ECWA Water Quality Laboratory (716) 685-8570 or on the Internet at www.ecwa.org

COMPOUNDS TESTED FOR BUT NOT DETECTED		
2-Chlorotoluene	Bromobenzene	Mercury
4-Chlorotoluene	Bromochloromethane	Methomyl
2,4-D	Bromomethane	Methoxychlor
1,2-Dichlorobenzene	Butachlor	Methyl t-butyl ether (MTBE)
1,3-Dichlorobenzene	n-Butylbenzene	Methylene Chloride
1,4-Dichlorobenzene	sec-Butylbenzene	Metolachlor
1,1-Dichloroethane	t-Butylbenzene	Metribuzin
1,2-Dichloroethane	Cadmium	Napthalene
1,1-Dichloroethylene	Carbaryl	Nickel
cis-1,2-Dichloroethylene	Carbofuran	N-nitroso-diethylamine (NDEA)
trans-1,2-Dichloroethylene	Carbon Tetrachloride	N-nitroso-dimethylamine (NDMA)
1,2-Dichloropropane	Chlordane	N-nitroso-di-n-butylamine (NDBA)
1,3-Dichloropropane	Chlorobenzene	N-nitroso-di-n-propylamine (NDPA)
2,2-Dichloropropane	Chloroethane	N-nitroso-methylethylamine (NMEA)
1,1-Dichloropropene	Chloromethane	N-nitroso-pyrrolidine (NPYR)
cis-1,3-Dichloropropene	Chromium	Oxamyl (Vydate)
trans-1,3-Dichloropropene	Cyanide	PCB 1016
3-Hydroxycarbofuran	Dalapon	PCB 1221
2,3,7,8-TCDD (Dioxin)	Di(2-ethylhexyl) adipate	PCB 1232
2,4,5-TP (Silvex)	Di(2-ethylhexyl) phthalate	PCB 1242
1,1,1,2-Tetrachloroethane	Dibromochloropropane	PCB 1248
1,1,2,2-Tetrachloroethane	Dibromomethane	PCB 1254
1,2,3-Trichlorobenzene	Dicamba	PCB 1260
1,2,4-Trichlorobenzene	Dichlorodifluoromethane	Pentachlorophenol
1,1,1-Trichloroethane	Dieldrin	Perchlorate
1,1,2-Trichloroethane	Dinoseb	Pichloram
1,2,3-Trichloropropane	Diquat	Propacchlor
1,2,4-Trimethylbenzene	Endothall	n-Propylbenzene
1,3,5-Trimethylbenzene	Endrin	Selenium
Alachlor	Ethylbenzene	Simazine
Aldicarb	Ethylene Dibromide (EDB)	Styrene
Aldicarb Sulfone	Glyphosate	Tetrachloroethene
Aldicarb Sulfoxide	Heptachlor	Thallium
Aldrin	Heptachlor Epoxide	Toluene
Antimony	Hexachlorobenzene	Toxaphene
Arsenic	Hexachlorobutadiene	Trichloroethene
Atrazine	Hexachlorocyclopentadiene	Trichlorofluoromethane
Benzene	Isopropylbenzene	Vinyl Chloride
Benzo(a)pyrene	p-Isopropyltoluene	Xylenes
Beryllium	Lindane	Zinc